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राष्ट्रपति  
भारत गणतंत्र  
**PRESIDENT**  
**REPUBLIC OF INDIA**

**MESSAGE**

I am happy to know that the Central Vigilance Commission is observing Vigilance Awareness Week from 28<sup>th</sup> October to 3<sup>rd</sup> November, 2024 on the theme:

"सत्यनिष्ठा की संस्कृति से राष्ट्र की समृद्धि"  
"Culture of Integrity for Nation's Prosperity"

This theme serves as a reminder that integrity is the foundation of our nation's economic prosperity and social well-being. Integrity promotes inclusive growth, ensuring development benefits reach all sections of society. As citizens, we have a collective responsibility to be steadfast to the value of integrity in our daily lives. Through our actions based on honesty, fairness, and transparency, we can build a stronger and more prosperous nation.

I hope that there will be widespread participation of citizens in this initiative of the Central Vigilance Commission.

I extend my appreciation to the entire team associated with the Central Vigilance Commission.

I convey my best wishes for the success of the Vigilance Awareness Week-2024 in terms of translating values into action.

(Droupadi Murmu)

New Delhi  
September 30, 2024







सत्यमेव जयते

उपराष्ट्रपति

भारत गणराज्य

VICE-PRESIDENT  
REPUBLIC OF INDIA

### MESSAGE

Observance of Vigilance Awareness Week by Central Vigilance Commission (CVC) from 28<sup>th</sup> October 2024 to 3<sup>rd</sup> November 2024, commemorating the birth anniversary of Bharat Ratna Sardar Vallabhbhai Patel is not just a tribute to the Iron Man of India, but a reaffirmation of the values he stood for-integrity, unity, and national prosperity.

This year's theme, "Culture of Integrity for Nation's Prosperity" ("सत्यनिष्ठा की संस्कृति से राष्ट्र की समृद्धि"), aligns perfectly with the essence of our nation unity in diversity. Promotion of culture of integrity requires a collective effort that respects and incorporates the diverse perspectives and experiences of all our citizens. Central Vigilance Commission plays a crucial role in this endeavour by promoting transparency and accountability in public administration.

As we observe this Vigilance Awareness Week, let us remember that corruption is a threat not just to our economic prosperity, but to the very fabric of our diverse society. Let this be a time of reflection on our shared values that transcend our differences, and action towards building a corruption-free India.

I extend my best wishes to the Central Vigilance commission and the entire team of Vigilance Officers for their tireless efforts towards building a corruption-free where integrity and ethical conduct guide our actions.

Jagdeep Dhankhar

New Delhi  
23<sup>rd</sup> October, 2024





प्रधान मंत्री  
Prime Minister  
MESSAGE

It is heartening to learn that the Central Vigilance Commission - CVC is observing Vigilance Awareness Week 2024. Heartiest greetings and best wishes to everyone associated with CVC on the occasion.

This year's theme – “सत्यनिष्ठा की संस्कृति से राष्ट्र की समृद्धि” – ‘Culture of integrity for nation's prosperity’ is particularly relevant in today's context.

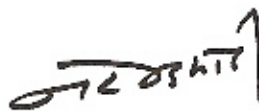
Integrity, along with transparency and accountability, hold the key to good governance and ensuring the nation's all-round growth and development. An environment of integrity nurtures institutions, promotes probity in administration. It leads to a people-centric approach while framing policies and taking decisions.

During the last 10 years, we have focused our efforts on leveraging technology and e-governance to create a transparent and accountable eco-system. We have furthered the spirit of ethics and integrity to strengthen our institutions.

As we march ahead confidently towards building *Viksit Bharat*, the contribution of institutions such as CVC in fulfilling the people's aspirations is important.

The organisation of various programmes including Gram Sabhas, lectures, plays, competitions in schools, colleges and trade organisations to commemorate the Vigilance Awareness Week will help spread awareness among individuals to imbibe such ethics and virtues such as honesty, fairness and integrity in day-to-day work.

May the Vigilance Awareness Week celebrations be a huge success.



(Narendra Modi)

New Delhi  
आश्विन 19, शक्र संवत् 1946  
11 October, 2024





सत्यमेव जयते

## केन्द्रीय सतर्कता आयोग CENTRAL VIGILANCE COMMISSION



सतर्कता भवन, जी.पी.ओ. कॉम्प्लेक्स,  
ब्लॉक-ए, आई.एन.ए., नई दिल्ली-110023  
Satarkta Bhawan, G.P.O. Complex,  
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सं./No. 024/VGL/081

दिनांक / Dated 25.10.2024

### MESSAGE

#### Vigilance Awareness Week (28<sup>th</sup> October to 3<sup>rd</sup> November, 2024)

Observance of Vigilance Awareness Week affirms Commission's commitment to promote integrity and probity in public life by seeking engagement of all stakeholders and to create greater awareness regarding the importance of integrity and ethics. The Commission believes that the theme for this year should be inspired by the rich cultural heritage of India that is rooted in ethical values and integrity. It is believed that these values can serve as a foundation upon which the nation can continue its journey towards development and prosperity. Hence, the theme for this year is:

**"सत्यनिष्ठा की संस्कृति से राष्ट्र की समृद्धि"**

**"Culture of Integrity for Nation's Prosperity"**

VAW is being observed from 28<sup>th</sup> October to 3<sup>rd</sup> November 2024. Since last couple of years, the Commission has been running a three-month campaign leading upto the Vigilance Awareness Week. This year, the campaign associated with the Vigilance Awareness Week is being undertaken from 16.08.2024 to 15.11.2024. The Commission has sought the participation of all Ministries/ Departments/ Organizations of the Central Government to undertake this three-month campaign on five different focus areas namely Capacity Building Programs, Identification and implementation of Systemic Improvement measures, Updation of Circulars/Guidelines/Manuals, Disposal of complaints received before 30.06.2024 and Dynamic Digital Presence. It is believed that focused attention on these Preventive Vigilance measures would build transparent systems.

Emerging challenges, best practices and thoughts on way forward on various issues that come across are being shared with all stakeholders in the form of three booklets that will be released on 08.11.2024. The idea behind this is to disseminate information regarding effective and innovative initiatives undertaken by different organizations to serve as a point of reference for the way forward.

The Commission solicits the participation of all officials and citizens to come together in bringing about transparency and accountability in all spheres of public life.

(A. S. Rajeev)

Vigilance Commissioner

(Praveen K. Srivastava)

Central Vigilance Commissioner



संजय कुमार  
अध्यक्ष एवं प्रबंध निदेशक

**Sanjay Kumar**  
Chairman & Managing Director

हिंदी से सारे भारत को एक सूत्र में पिरोया जा सकता है।



### सन्देश

RailTel Corporation of India Ltd. observes Vigilance Awareness Week every year under the guidance of Central Vigilance Commission. This year also RailTel is observing Vigilance Awareness Week from 28<sup>th</sup> October, 2024 to 3<sup>rd</sup> November, 2024 under the theme of "Culture of Integrity for Nation's Prosperity; सत्यनिष्ठा की संस्कृति से राष्ट्र की समृद्धि". The week has been selected to give momentum to generate public awareness about the menace of corruption and bring honesty and integrity in public life.

I am glad to learn that our Vigilance Department has planned a series of events in this week for observance, including essay writing, poem, quiz and poster competition, etc. As a prelude to Vigilance Awareness Week 2024, three months campaign from 16.8.2024 to 15.11.2024 with Preventive Vigilance measures on focus areas, viz., Capacity Building programs, Identification and implementation of systemic improvement measures, updation of circulars/guidelines/manuals, disposal of complaints and dynamic digital presence. RailTel took several initiatives including training on capacity building topics which, I am sure have benefited the Executives.

RailTel has been granted the prestigious Navratna status this year. RailTel with 61,000+ RKM OFC network along Railway track, two Uptime USA certified TIER III Data Centres, MeitY empanelled Railcloud, and Security Operation Centre offers a bundle of services like, MPLS VPN, Telepresence, leased line, Tower Co-location, Retail broadband service- RailWire etc. RailTel also spreads its wings in implementing NIC e-office, IP based video surveillance system, Hospital Management Information system, Railway Signalling, Tunnel Radio Communication, AI based solutions etc. RailTel's Wi-Fi network at 6105 railway stations across country is one of the largest integrated Wi-Fi networks of the world. I have no doubt that these activities will help RailTel in transiting to a higher growth path.

The Vigilance Bulletin being launched this year consists of important systemic improvements since November 2023, Vigilance inspections since November 2023 and several articles/poems contributed by Executives and their family members which will create awareness among the Executives.

मुझे उम्मीद है कि यह बुलेटिन रेलटेल के अधिकारियों को उनके कार्यों के निर्वहन के प्रति जागरूक और सतर्क रहने में सहायता करेगा।

  
(संजय कुमार)

अध्यक्ष एवं प्रबंध निदेशक

24<sup>th</sup> Oct 2024

नई दिल्ली

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड (भारत सरकार का उपक्रम)  
RailTel Corporation of India Ltd. (A Government of India Undertaking)  
CIN : L64202DL2000GOI107905

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डॉ. चन्द्रमणि शर्मा, आई.एस.एस.  
मुख्य सतर्कता अधिकारी

**Dr. Chandramani Sharma, ISS**  
Chief Vigilance Officer



### MESSAGE

Vigilance Awareness Week is observed in every year to bring collective participation of all stockholders in eradicating corruption and bring integrity in public life. Likewise, Vigilance Awareness Week (VAW) this year is being observed from 28<sup>th</sup> October, 2024 to 3<sup>rd</sup> November, 2024 on the theme of "Culture of Integrity for Nation's Prosperity; सत्यनिष्ठा की संस्कृति से राष्ट्र की समृद्धि" as per the guidance of Central Vigilance Commission.

A dedicated week is chosen to encourage the public awareness to alleviate the perils of corruption in the organisation by creating an environment of transparency, accountability, honesty and integrity. As a prelude to Vigilance Awareness Week 2024, three months campaign from 16.8.2024 to 15.11.2024 with Preventive Vigilance measures on focus areas, namely, Capacity Building programs, Identification and implementation of systemic improvement measures, updation of circulars/guidelines/manuals, disposal of complaints and dynamic digital presence, RailTel took several initiatives.

RailTel has recently been granted Navratna status by the Government of India. Vigilance Department as an integral part of RailTel has been enabling growth by bringing various systemic improvements.

The Vigilance Bulletin being launched this year shall consists of important systemic improvements since November 2023, Vigilance inspections since November 2023 and several articles/poems contributed by Executives and their family members which will create awareness among the Executives. This bulletin is being released in this week on the occasion of observance of Vigilance Awareness Week 2024.

I hope the Bulletin will help the Executives in RailTel in bringing probity, honesty and integrity in their public life.

  
(Dr. Chandramani Sharma)  
Chief Vigilance Officer

24<sup>th</sup> Oct 2024  
New Delhi

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड द्वारा सरकार का उपक्रम  
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## **Integrity Pledge for Citizens**

I believe that corruption has been one of the major obstacles to economic, political and social progress of our country. I believe that all stakeholders such as Government, citizens and private sector need to work together to eradicate corruption.

I realise that every citizen should be vigilant and commit to highest standards of honesty and integrity at all times and support the fight against corruption.

I, therefore, pledge:

- To follow probity and rule of law in all walks of life;
- To neither take nor offer bribe;
- To perform all tasks in an honest and transparent manner;
- To act in public interest;
- To lead by example exhibiting integrity in personal behaviour;
- To report any incident of corruption to the appropriate agency.

**\* \* \***



## **Integrity Pledge for Organisations**

We believe that corruption has been one of the major obstacles to economic, political and social progress of our country. We believe that all stakeholders such as Government, citizens and private sector need to work together to eradicate corruption.

We acknowledge our responsibility to lead by example and the need to put in place safeguards, integrity frameworks and code of ethics to ensure that we are not part of any corrupt practice and we tackle instances of corruption with utmost strictness.

We realize that as an Organisation, we need to lead from the front in eradicating corruption and in maintaining highest standards of integrity, transparency and good governance in all aspects of our operations.

We, therefore, pledge that:

- We shall promote ethical business practices and foster a culture of honesty and integrity;
- We shall not offer or accept bribes;
- We commit to good corporate governance based on transparency, accountability and fairness;
- We shall adhere to relevant laws, rules and compliance mechanisms in the conduct of business;
- We shall adopt a code of ethics for all our employees;
- We shall sensitise our employees of laws, regulations, etc. relevant to their work for honest discharge of their duties;
- We shall provide grievance redressal and Whistle Blower mechanism for reporting grievances and fraudulent activities;
- We shall protect the rights and interests of stakeholders and the society at large.



## **Chapter-1**

### **Important Systemic Improvements**

*This part analyses the important systemic improvement the Vigilance Department has brought out since November 2023, especially after VAW 2023. So far there are 5 Notes with 16 important systemic improvements have been brought out in different subjects/ areas needing improvement. This booklet intends to bring all such Notes.*

#### **1. Systemic Improvements related to Bhubaneswar Territory (Letter dt 27.12.2023)**

During Vigilance Inspection of RailTel Bhubaneshwar PoP & Puri PoP, certain systematic shortcomings were observed. Considering the observations noticed, four system improvements (**Appendix-1**) were recommended that, (i) Minimum Man & Machine/equipments, Vital Machines/equipments should be strictly followed as per O&M contract, (ii) scrapping of unrepairable/condemned material must be processed in timely/periodic manner, (iii) DG Set should be planned as per total load, and (iv) Battery banks at BBS PoP should be planned as per present DC load and also considering future requirement of load increment at PoP.

#### **2. Systemic Improvements related to execution of Projects (Letter dt 22.01.2024)**

In a case investigated by Vigilance Department, it was observed that there are change of procurement of some of the items than assured by L-1 in the winning bid. Considering the observations, one system improvement (**Appendix-2**) was recommended that “In event of supply scarcity of items or any unwarranted situation, on the request of contractor, the change of OEM may be considered with adequate justification on file, if tender conditions allow for change of OEM. In doing so, all eligibility criterion and qualifying criterion mentioned in tender document must be considered for changed OEM also.”

#### **3. Systemic Improvements related to Finance Department at Corporate Office (Letter dt 20.08.2024)**

As a routine inspection, RailTel Guest House at Hailey Road, New Delhi was inspected. Certain systematic shortcomings were observed. Considering the observations, five system improvements (**Appendix-3**) were recommended that, (i) Attendance of both the hired manpower need to monitored, possibly through biometric or otherwise. Unauthorized absence, if any, may be looked into, (ii) when the guest house tariff has been prescribed, there is no reason why some senior officer's guest doesn't pay. If they have some immunity, same may be formalized with proper order passed by competent authority, (iii) Receipt Book to be available for payment by

guests, (iv) Attendant paying cash to Shri Ajeet Singh, AGM/Admin towards room rent collection and he deposits in RailTel Finance is not appropriate. A mechanism of room rent payment may be devised by Railtel Finance, and (v) Online booking/availability status should be enabled on the Railtel website/network, so that Employees can book in advance.

**4. Systemic Improvements related to CNOC (Letter dt 29.08.2024)**

During inspection of CNOC Shastri Park by Vigilance Department, certain systematic shortcomings were observed. Considering the observations, two system improvements (**Appendix-4**) were recommended that, (i) Biometric system of attendance may be rectified with entry and exit time, manual attendance of outsource staff to the extent possible may be discontinued. However, if there is a need for manual attendance of outsource employees, same should be checked and countersigned by supervising regular executive or CNOC in-charge in order to avoid forging of signature, (ii) Biometric attendance of regular employees must be recorded on daily basis, (iii) Eligibility criteria in tender document should be properly defined as per requirement of CNOC, following all the government guidelines, and (iv) the outsourced staff hired as Helpdesk not having eligibility criteria may be critically examined by the concerned departmental head and suitable action may be taken.

**5. Systemic Improvements related to CNOC server room (Letter dt 29.08.2024)**

During inspection of CNOC server room at Shastri Park by Vigilance Department, certain systematic shortcomings were observed. Considering the observations, two system improvements (**Appendix-5**) were recommended that, (i) Wiring need to be corrected with proper routing and dressing, as with this type of wiring inside server room, it is difficult to work in the server room and accidental failures of links may occur while working inside the server room. As server room is a critical network infrastructure, the dressing and routing of cables needs to be checked periodically in future, (ii) Camera must be available in server room for continuous monitoring of all the critical assets.

\*\*\*\*\*

## **Chapter-2**

### **Vigilance Department Inspections**

#### **2.1 Inspection at Bhubaneswar Territory on 1 December, 2023**

Jt. GM/Vigilance inspected Bhubaneswar (BBS) Territory on 01.12.2023. On this date, there was no regular Territory Manager posted at Bhubaneswar as Ex TM/BBS Sh. Sudhakar Behera repatriated to Railway. Additional charge was given to Sh. Ashish Soni, TM/Ranchi. In Bhubaneswar (BBS) Territory, sufficient Govt. & Telco business are available in hands and lots of future business opportunities available in Bhubaneswar Territory. Jt. GM/Vigilance inspected Bhubaneswar PoP and Puri PoP along with AMC team inspection. During Bhubaneswar PoP inspection, he was accompanied with Sh. Nruparaj Mohapatra Sr. Mgr/BBS. At Bhubaneswar PoP, various equipments installed were Tejas STM-16/64, ADWA DWDM, CIENA DWDM, FIBCOM STM-64, PTN, Juniper Router, Router BNG, Juniper Switch, EDGE CORE Switch and two Battery chargers 250A & 2 NED Batteries 600 Ah, Google Server, Google Switch. During Puri PoP inspection, Sh. Dinesh Ranjan Dalai, FE/CTC accompanied Jt. GM/Vigilance. It was observed that Puri PoP was proposed to shift in New Rly building and only 1 rack installed in Rly equipment room. Necessary System Improvement were issued for observed shortcomings.



**Inspection at Bhubaneswar PoP**



**Inspection at Puri PoP**

#### **2.2 Inspection at Dausa and Jaipur, Northern Region during 06-08 January, 2024**

Chief Manager/Vigilance-II inspected Dausa RailTel PoP, Wi-Fi at Dausa Railway Station and Jaipur PoP from 06.01.2024 to 08.01.2024. During the inspection at Dausa on 06.01.2024, inspected Dausa RailTel PoP and Wi-Fi at Dausa Railway Station, it was observed that 35 Access Points, 16 Access Switch, 4 Fiber Switch and 4 UPS installed at Dausa Railway Station. It was also noted that inventory list is available with the Dausa Section in-charge



with updated route diagram and network diagram. The patch cords were dressed up and routed properly and placed in the rack with labelling. Equipment Room was properly maintained at Dausa PoP. During inspection of Jaipur PoP on 08.01.2024, it was observed that equipment Room was properly maintained and dressed with labelling on patch chords. Updated Route diagram and network diagram were also present at Jaipur PoP. It was also observed that stock register for issuing the Duct/HDPE, OFC for rectifications of cuts and maintenance was prepared and properly maintained.



Inspection at Dausa PoP



Inspection at Jaipur PoP

### **2.3 Inspection at Udaipur, Rajasthan during 15-17 March, 2024**

CVO during his Udaipur, Rajasthan inspection from 15.03.2024 to 17.03.2024, visited Udaipur Railway Station. The RailTel PoP equipments were installed in the Railway premises/ room where equipments of Railway were also installed. The equipments were maintained properly. As a sample some registers were picked and it was found that they are being maintained properly. The equipments and their wiring-fittings were in very good condition. Overall, the ambience of the PoP was very good. The VSS work in Udaipur was also checked and feedback from RPS staffs were also taken on the usefulness of VSS. Wi-fi was also checked in the Udaipur Station, which was working smoothly.



**Inspection at Udaipur POP**

## **2.4 Inspection at Ahmedabad Territory on 30 May, 2024**

Jt. GM/Vigilance carried out Vigilance inspection at Gandhinagar station PoP on 30.05.2024 in presence of Sh. Mukesh Rathore, Sr. DGM/Technical and Sh. Hitesh Darji, Sr. DGM/Technical. The various equipment's were installed i.e. Coriant hiT 7090, TJ1100 (STM-1), TJ1400(STM-64), D-Link (10G) Switch, D-Link(100G) Switch, Juniper ACX2200 (10G) Router, Patch cords dressing found in proper manner. Two new 2-ton Split AC were installed to maintain the temperature in Gandhinagar PoP. NED Make 600 Ah single battery bank along with Puncom 75A Charger was available. Total load of Gandhinagar PoP was approx. 10-15 amp only & AC supply 100% availability. Battery testing is being done on monthly basis. Overall, the ambience of the Gandhinagar PoP was very good and room temperature was normal inside the PoP.



**Inspection at Gandhinagar POP**



## **2.5 Surprise inspection at Data Centre, Gurugram on 22 July, 2024**

Surprise check was conducted at Data Center, Gurugram by CVO/RailTel accompanied by AGM/Vig-II and Sr. Mgr/Vig on 22.6.2024 regarding deployment of manpower by Contractors at SOC/Data Centre/CNOC. The team inspected the attendance register of the hired manpower deployed through M/s Orbit Techsol India Pvt. Ltd who were performing duty in the Data Centre/Gurgaon. The hired manpower those who were present were interacted and their qualification/experience details were verbally enquired with respect to Purchase Order. The inspection was conducted in the presence of Data Centre team viz. Sh. Arun Singh Rawat, JGM/DC, Shri Ankit Srivastava, AGM/SOC, Shri Rajveer Rajawat, Sr.Mgr/SOC, Shri Jatin Nagpal, Sr.Mgr/SOC/DC, Sh. Ashutosh Gupta, Sr.Mgr/Infra/DC and others including Shri Ravi Vishwakarma, Sr.DGM/Proj. During inspection, the files of selection of hired manpower and their salary payments were called for. Vigilance team enquired about the attendance of hired manpower, the team was told the attendance is maintained in biometric.

## **2.6 Inspection at CNOC Shastri Park on 31 July, 2024**

CNOC, Shastri Park inspection was done on 31.07.2024 by the Vigilance Department consists of Shri Ravi Shankar Goriyan (JGM/Vigilance), Shri Nitin Tiwari (AGM/Vigilance-I), Shri Gaurav Piplani (AGM/Vigilance-II), Shri Arvind Kumar (AGM/Vigilance-III), Shri Karandeep Sood (Sr. Manager/Vigilance-I) and Shri Prateek Harit (Sr. Manager/Vigilance-II). During Inspection, eligibility documents/files and salary details related to deployed outsource staff at CNOC were called for. Diploma/degree certificate, required experience and salary details were checked as per tender. CNOC (MPLS) Monitoring Room, Transmission NOC (TNOC) Monitoring Room, UPS and Power Supply Room and Server Room were also inspected by Vigilance Team and following observations were found:

- i) TNOC is still in the developing phase.
- ii) Real time monitoring of traffic had been done with integration of network of each equipment into one single monitoring screen. The segregation of NMS of each equipment can also be done from this single screen.
- iii) Real time monitoring of major MPLS router backbones was present with alarms, POP-up notifications, traffic statistics etc. were working in order.
- iv) Dockets had also been monitored in real time on video wall.



**Inspection at CNOC Shastri Park**

## **2.7 Inspection at RailTel Guest House, Hailey Road, New Delhi on 31 July, 2024**

CVO accompanied by Shri Ajeet Singh, AGM/Admin inspected RailTel Guest House, Hailey Road, New Delhi on 31.07.2024 and observations were as under:

- i) Attendance of both the hired manpower need to monitored.
- ii) The prescribed guest house tariff should be paid by every executive.
- iii) Receipt Book should be available for payment by guests.
- iv) A mechanism of room rent payment may be devised by RailTel Finance.
- v) Online booking/availability status should be enabled on the Railtel website/network, so that Employees can book in advance.

## **2.8 Inspection at Shimla during 15-18 August 2024**

AGM/Vigilance-II inspected Wi-Fi, VSS and RailTel equipment Room at Shimla Railway Station. 9 Access Points, 3 Access Switch and 1 Fiber Switch installed against VSS at Shimla Railway Station. 6 Camera, 2 LED (55 inches), 1 UPS and 1 Desktop installed for Wi-Fi system at Shimla Railway Station. It was also observed that equipment room was properly maintained with updated Route diagram and network diagram. It was also observed that stock register for issuing the Duct/HDPE, OFC for rectifications of cuts and maintenance was prepared and properly maintained.



**Inspection at Shimla Railway Station**

## **2.9 Inspection at Western Region, Mumbai during 21-23 August 2024**

CVO/RailTel accompanied by JGM/Vigilance and AGM/Vig-II carried out inspection during 21.08.2024 to 23.08.2024 at Regional Office, Western Region Mumbai. On 21st August 2024, after a formal introduction of all the participants, PED/WR gave a brief presentation on Western Region. PED/WR briefed that sufficient govt. and telco business available in hands & lots of future business opportunities available in Western Region. There is exponential growth in projects as well as in revenue during last 3 years. During the brief presentation, the following issues were discussed:

- i) The pros and cons of the AMC team and departmental team deployed in O&M section.
- ii) The preparedness of Western Region on CVC mandates a 3-month campaign from 16th August 2024 to 15th November 2024 on preventive

Vigilance with focus on following areas: (a) Capacity Building Programs done in Western Region and scheduled to be done; (b) Identification and implementation of Systemic improvement measures; (c) Regular updation of Circulars/Guidelines/Manuals; (d) Dynamic digital Presence in Western Region.

- iii) Systems & Procedures should be strictly followed as per Policy.
- iv) Release of EMD on time & bill payment should be tracked through BTS.
- v) Standardization of Tender document and efforts may be made that all Regions follow the common tender document.

On 22.08.2024, CVO along with Vigilance team interacted with Sh. Sharad Sharma, TM Mumbai (Addl. Charge), Sh. Santosh Dubey, DGM/Pune and Sh. Satyendra Mahobiya, Sr. DGM/Project, while PED/WR was present on the issues related to LMC/AMC payments to the vendors.

**Inspection of Kurla PoP (Mumbai):** Vigilance inspection was carried out at Kurla PoP on 23.08.2024. The various types of equipments installed were Tejas TJ 1500 MUX, TJ 1600 MUX, D-Link 1G/10G Switch, TJ1100(STM-1), TJ1400(STM-64), D-Link (10G) Switch, D-Link(100G) Switch, 2 Juniper ACX2200 (10G) Router, 2 Juniper MX 204 Router, Coriant HIT 7090, Fibcom 6335, 4 ADVA3000 FSP, 4 ADVA40CSM for all 4 directions, Patch cords dressing found in proper manner. Four new 2-ton Split ACs were installed to maintain the temperature in Kurla PoP. Exide make 600 Ah single battery bank along with Exicom 200A Charger (Single DC Supply) was available. Date of Installation of Battery bank & Charger was 13.06.2022. Total load of Kurla PoP was approx. 61 amp only & AC supply availability approx. 100%. Overall, the ambience of the Kurla PoP was very good and room temperature was normal inside the PoP.



Vigilance Meeting in Western Region



Inspection at Kurla PoP

## 2.10 Inspection at Lucknow Territory during 3-5 September 2024

CVO inspected Lucknow Territory for routine inspection and creating vigilance awareness on the eve of Vigilance Awareness Week 2024 and 3-months campaign from 16th August 2024 to 15th November 2024 as a prelude to Vigilance Awareness Week 2024. Shri Vineet Kushwaha, Sr. DGM& TM gave a brief presentation about the work presently being done at

the Territory level, where most of the Executives from the Territory were present. The presentation included on-going work including project business, tenders already participated and future/ expected tenders where Territory is going to participate, Railwire business, etc. During interaction with the Executives, it was realized that the Territory is not aware about the Vigilance Awareness Week 2024 and 3-months campaign from 16th August 2024 to 15th November 2024 as a prelude to VAW 2024. It is felt that the communication Vigilance Department made to the Regions are not percolated to Territories. However, the importance of vigilance in work in general and observance of VAW 2024 in particular was shared with Executives. The 3-months campaign from 16th August 2024 to 15th November 2024 as a prelude to VAW 2024 and its importance in areas of capacity building programs, namely, training on (i) Ethics and governance, (ii) Conduct Rules, (iii) Systems and Procedures of the organization, (iv) Cyber hygiene and Security, and (v) Procurement was also shared.

**Ayodhya PoP:** During the period of tour, inspected Ayodhya Dham POP at Ayodhya. CVO was accompanied by Shri Vineet Kushwaha, Sr. DGM&TM, Lucknow, Shri Anand Swaroop Srivastava, Sr.DGM/O&M and Shri Narendra Bahadur Singh, AGM/Lucknow. Ayodhya Dham POP in-charge Shri Satya Prakash Srivastava, Sr.Manager/O&M explained the equipments installed and their year of installation. The equipments in the POP are shared with the equipments of Indian Railways in the same room. Due to re-development of the Ayodhya Dham station and its heightening, earlier Porta-cabin PoP had gone down and in many a times due to rain water use to enter the Porta-cabin. But now, in the newly constructed building by Indian Railways, the room where POP operates was properly maintained and not find any wire hanging or otherwise. Inspected some of the registers and found adequately maintained.

**Bandari Bagh POP:** The inspection was accompanied by Shri Vineet Kushwaha, Sr. DGM&TM, Lucknow and Shri Ananad Swaroop Srivastava, Sr.DGM/O&M. Bandari Bagh POP in-charge Shri Amitesh Singh, Sr.Manager/O&M explained the equipments installed and their year of installation. The POP is of Porta-cabin in the Video Tower premise of Indian Railways and it was properly maintained. The condition of Porta-cabin is not good. Another room (construed one) adjacent to Porta-cabin has been given by Indian Railways to RailTel where few equipments are functioning. But this room is comparatively small to accommodate all the equipments and hence Porta-cabin equipments could not be shifted. It was informed that space available in the premise itself where RailTel is making efforts to construct a building for its POP. Inspected some of the registers and found adequately maintained.

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## **Chapter-3**

### **Article and Poem**

#### **Disclaimer**

The views and opinions expressed in this content are solely those of the authors and do not necessarily reflect the official policy or position of Government and RailTel Corporation of India. The publication is intended for awareness purpose only and should not be quoted as authority in any official reference or produced in any court of law.

# सत्यनिष्ठा की संस्कृति से राष्ट्र की समृद्धि

योगेश सेन

सहायक महाप्रबंधक / कॉर्पोरेट समन्वय

RailTel, भारत की अग्रणी न्यूट्रल टेलीकॉम इन्फ्रास्ट्रक्चर प्रदाता कंपनियों में से एक है, जो देश के डिजिटल परिवर्तन में अहम भूमिका निभा रही है। एक केंद्रीय सार्वजनिक क्षेत्र की इकाई के रूप में, RailTel न केवल अपनी परिचालन उत्कृष्टता के लिए प्रतिबद्ध है, बल्कि अपने प्रत्येक व्यावसायिक पहलू में उच्चतम स्तर की सत्यनिष्ठा बनाए रखने के लिए भी समर्पित है। रेलवे पटरियों के साथ फैले व्यापक ऑप्टिक फाइबर नेटवर्क के माध्यम से, RailTel ने पूरे भारत में डिजिटल विभाजन को पाटने में महत्वपूर्ण योगदान दिया है। “सत्यनिष्ठा की संस्कृति से राष्ट्र की समृद्धि” की थीम के अनुसार, RailTel की सतर्कता नीतियाँ एक पारदर्शी, नैतिक और भ्रष्टाचार-मुक्त वातावरण को बढ़ावा देने के लिए डिजाइन की गई हैं, जो कंपनी और राष्ट्र दोनों के विकास में सहायक हैं।

## RailTel के कार्यों में सत्यनिष्ठा का महत्व :

RailTel के मिशन की आधारशिला सत्यनिष्ठा है। इसका उद्देश्य पूरे भारत में उच्च गुणवत्ता वाली दूरसंचार सेवाएं, नेटवर्क इन्फ्रास्ट्रक्चर और डिजिटल समाधान प्रदान करना है, जिसमें पिछड़े और सेवा-वंचित क्षेत्र भी शामिल हैं। RailTel का मानना है कि नैतिक आचरण, पारदर्शिता और उत्तरदायित्व जैसे सिद्धांत सरकारी एजेंसियों, निजी साझेदारों और जनता के साथ विश्वास बनाए रखने के लिए आवश्यक हैं।

RailTel अपने सतर्कता विभाग के माध्यम से सत्यनिष्ठा को बढ़ावा देता है। यह विभाग नैतिक आचरण की निगरानी, भ्रष्टाचार को रोकने और सरकारी नियमों का पालन सुनिश्चित करता है। सतर्कता विभाग निवारक, सहभागी और दंडात्मक दृष्टिकोण पर काम करता है, ताकि एक ऐसा कार्य वातावरण बने जहाँ ईमानदारी और पारदर्शिता रोजमर्रा के कार्यों में शामिल हों।

## RailTel की प्रमुख नीतियां :

RailTel ने सत्यनिष्ठा और नैतिक आचरण को बढ़ावा देने के लिए कई नीतियां लागू की हैं, जिनमें प्रमुख हैं :

- **आचरण संहिता** : यह नीति सुनिश्चित करती है कि सभी कर्मचारी, चाहे किसी भी स्तर पर हों, ईमानदारी और सत्यनिष्ठा के सिद्धांतों का पालन करें।
- **Whistleblower नीति** : यह नीति कर्मचारियों को किसी भी अनैतिक या संदिग्ध गतिविधियों की रिपोर्ट बिना किसी डर या प्रतिशोध के करने के लिए प्रोत्साहित करती है।
- **हितों के टकराव नीति** : यह नीति कर्मचारियों को ऐसे कार्यों में शामिल होने से रोकती है जो उनकी निष्पक्षता को प्रभावित कर सकते हैं।

## RailTel की सतर्कता गतिविधियां :

RailTel की सतर्कता गतिविधियां पारदर्शिता, जवाबदेही और नैतिक आचरण सुनिश्चित करने पर केंद्रित हैं। RailTel ने धोखाधड़ी, भ्रष्टाचार और अन्य अनियमितताओं को रोकने के लिए एक मजबूत सतर्कता प्रणाली स्थापित की है, जो विभिन्न कार्यों में नियमों और नीतियों का पालन सुनिश्चित

करती है।

### मुख्य सतर्कता कार्यक्षेत्र :

- **प्रोक्योरमेंट और अनुबंध** : सतर्कता टीम प्रोक्योरमेंट प्रक्रियाओं की निगरानी करती है ताकि निष्पक्षता और पारदर्शिता सुनिश्चित हो और सभी निविदा मानदंडों का सख्ती से पालन हो।
- **वित्तीय प्रबंधन** : वित्तीय लेनदेन की सतर्कता से निगरानी की जाती है ताकि कंपनी की संपत्ति की सुरक्षा हो और धन के दुरुपयोग को रोका जा सके।
- **सूचना सुरक्षा** : त्पसज्मस के लिए संवेदनशील डेटा की सुरक्षा अत्यधिक महत्वपूर्ण है, और सतर्कता विभाग यह सुनिश्चित करता है कि डेटा उल्लंघन और अनधिकृत पहुंच को रोका जा सके।

### सत्यनिष्ठा और राष्ट्र की समृद्धि :

RailTel की सत्यनिष्ठा की संस्कृति न केवल कंपनी के लिए लाभदायक है, बल्कि राष्ट्र के लिए भी महत्वपूर्ण है। उच्च नैतिक मानकों को बनाए रखकर RailTel देश के समग्र कल्याण और विकास में योगदान देती है। भ्रष्ट और अनैतिक संगठन न केवल जनता का विश्वास खोते हैं, बल्कि देश की आर्थिक प्रगति को भी बाधित करते हैं। RailTel की सत्यनिष्ठा नीतियां पारदर्शिता और समान अवसर का वातावरण बनाती हैं, जिससे एक प्रगतिशील और समृद्ध राष्ट्र का निर्माण होता है।

### निष्कर्ष :

RailTel की सतर्कता नीतियाँ “सत्यनिष्ठा की संस्कृति से राष्ट्र की समृद्धि” की थीम पर आधारित हैं, जो कंपनी की नैतिक कार्य संस्कृति को प्रोत्साहित करती हैं। RailTel की सत्यनिष्ठा पर आधारित कार्यप्रणालियाँ न केवल कंपनी के आंतरिक संचालन को सुदृढ़ करती हैं, बल्कि एक भ्रष्टाचार—मुक्त और प्रगतिशील राष्ट्र के निर्माण में भी योगदान करती हैं।





# सतर्कता जागरूकता

रोहित सुनील खंडागले  
स्नातक अभियंता / मुंबई

**“महंगाई और बेरोजगारी से देश हुआ लाचार ।  
कोई न पाया इससे पार, देश में फैला भ्रष्टाचार ।”**

जब तक भारत में भ्रष्टाचार का कैंसर है, तब तक नए भारत का निर्माण असंभव है। भ्रष्टाचार एक ऐसी बाधा है जिसे देश के लोगों की खुशहाल राष्ट्र बनाने के लिए दूर करना होगा। जब तक देश से भ्रष्टाचार का सफाया नहीं हो जाता, आर्थिक समृद्धि, बुनियादी ढांचे का विकास और समग्र उन्नति के राष्ट्रीय लक्ष्य अधूरे ही रहेंगे। लोगों और सरकार की सामूहिक इच्छा के बिना भ्रष्टाचार को खत्म करना असंभव है। इसीलिए जनता की भ्रष्टाचार के प्रति जागरूक रखना तथा निवारक उपायों को प्रभावी ढंग से क्रियान्वित करना तथा भ्रष्टाचार मुक्त राष्ट्र या किसी विशेष समाज का निर्माण करना **सतर्कता जागरूकता** के रूप में माना जाता है।

इससे पहले में आपको भ्रष्टाचार क्या होता है उससे परिचित कर दूँ, अवैध तरीकों से धन अर्जित करना भ्रष्टाचार है। भ्रष्टाचार में व्यक्ति अपने निजी लाभ के लिए देश की संपत्ति का शोषण करता है। यह देश के उन्नति के पथ पर सबसे बड़ा बाधक है। व्यक्ति के व्यक्तित्व में दोष निहित होने पर देश में भ्रष्टाचार की मात्रा बढ़ जाती है।

भ्रष्टाचार को दूसरे तरीकों से भी स्पष्ट कर सकते हैं। जैसे भ्रष्टाचार अर्थात् **भ्रष्ट+आचार**, भ्रष्ट यानी बुरा या बिगड़ा हुआ तथा आचार का मतलब है आचरण जो किसी भी प्रकार से अनैतिक और अनुचित हो। यह एक ऐसा अनैतिक आचरण है, जिसमें व्यक्ति अपने खुद की छोटी इच्छाओं की पूर्ति हेतु देश को संकट, में डालने के लिए तनिक भी देर नहीं करता और समाज में भ्रष्टाचार कम करने के लिए हमें, और हमारे समाज को शर्तक होना बहुत ही ज्यादा जरूरी है। समाज में सतर्कता जागरूकता सबसे महत्वपूर्ण मानी जाती है क्योंकि इससे जनता या समाज के हित के लिए काम करने वाले संगठन या किसी विशेष समूह की विभिन्न तरिक और बाहरी खतरों से बचाया जा सकता है। भारत में हर वर्ष जिस सप्ताह **सरदार वल्लभभाई पटेल** का जन्मदिन आता है उस सप्ताह की **“सर्तकता जागरूकता सप्ताह”** के रूप में मनाया जाता है।

**“रिश्वत लेगी नाचती फैला भ्रष्टाचार...  
ना जाने इस देश का कैसे हो उध्दार,  
कैसे हो उध्दार समझ में कुछ नहीं आता,  
रिश्वत दीए बिना काम कोई न हो पाता,  
कहे संत समझाएँ हो रहे धंधे कालें,  
दिन पर दिन है नजर आ रहे नएँ-नएँ घोटाले ।”**

सर्तकता जागरूकता किसी भी संगठन या समाज में ईमानदारी और पारदर्शिता बनाएँ रखने का महत्वपूर्ण पहलू है। यह किसी भी अनैतिक या भ्रष्ट व्यवहार का पता लगाने और उसे रोकने के लिए सतर्क और सावधान रहने की स्थिति को संदर्भित करता है। सर्तकता जागरूकता सुशासन, जबाब देहीं और नैतिक व्यवहार को बढ़ावा देने में महत्वपूर्ण भूमिका निभाती है।



सर्तकता जागरूकता महत्वपूर्ण होने का एक प्रमुख कारण यह है कि यह भ्रष्टाचार और कदाचार को रोकने में मदद करती है। भ्रष्टाचार किसी भी समाज के विकास और प्रगति के लिए एक बड़ा खतरा है। यह संस्थानों में जनता के विश्वास को खत्म करता है, कानून के शासन को कमजोर करता है, और आर्थिक विकास को बाधित करता है। भ्रष्टाचार के किसी भी संकेत का पता लगाने और रिपोर्ट करने में सतर्क और सक्रिय रहने से, व्यक्ति ईमानदारी और जवाबदेही की संस्कृति बनाने में मदद कर सकते हैं।

सर्तकता जागरूकता निर्णय लेने कि प्रक्रियाओं में पारदर्शिता और जवाबदेही को बढ़ावा देने में मदद करती है। जब व्यक्ति सतर्क रहते हैं और सत्ता में बैठे लोगों की गतिविधियों पर कड़ी नजर रखते हैं, तो यह अधिकार या संसाधनों के किसी भी दुरुपयोग के खिलाफ एक निवारक के रूप में कार्य करता है। आज की दुनिया में सर्तकता जागरूकता सगय की मांग है, जहाँ भ्रष्टाचार, धोखाधड़ी और अनैतिक व्यवहार बहुत बढ़ गए हैं। इन मुद्दों को रोकने और उनका मुकाबला करने के लिए व्यक्तियों, संगठनों, और पूरे समाज के लिए अपने आस-पास के बारों में सतर्क और जागरूक रहना आवश्यक हैं। सतर्कता जागरूकता का मतलब सिर्फ सावधान और सतर्क रहना नहीं है, बल्कि संभावित जोखिमों और खतरों की पहचान करने और उनका समाधान करने में सक्रिय होना भी है।

**“निकट महिनों में आ रहा है दीयों का त्योहार,  
रिश्वत रूपी तेल से करो दीप तैयार,  
करो दीप तैयार यतन कर उसे संभालों,  
भ्रष्टाचार की करे मानकर बत्ती डालों,  
कहे संत समझाएँ कि ऐसे दीप जलाओं,  
रिश्वत, भ्रष्टाचार जला कर खाक बनाओं।”**

सर्तकता जागरूकता एक अन्य महत्वपूर्ण पहलु जैसे व्हिसलब्लोइंग की संस्कृति को बढ़ावा देना भी शामिल है। व्यक्तियों और संगठनों से उम्मीद है की वे मएसे गुखबिरी की प्रोत्साहित और उनका समर्थन करें जो किसी भी गलत काम या दुर्व्यवहार की रिपोर्ट करने के लिए आगे आते हैं। मुखबिर भ्रष्टाचार, धोखाधड़ी और अनैतिक प्रथाओं को उजागर करने और व्यक्तियों और संगठनों को उनके कार्यों के लिए जवाबदेह ठहराने में महत्वपूर्ण भूमिका निभाते हैं।

**“नजरों में इनकी खजाना था,  
चुनाव लड़के भाग्य आजमाना था,  
जीते चुनाव और बन गये नेता,  
अल भी न इनका गुजारा होता,  
किये घोटाले अरबों कमाये,  
जनता के दुख इन्हें नजर न आये।”**

रिपोर्टिंग और मुखबिरों की संस्कृति को बढ़ावा देकर, सर्तकता जागरूकता व्यक्तियों के लिए आगे आने और किसी भी संदिग्ध गतिविधि की रिपोर्ट करने के लिए एक सुरक्षित वातावरण बनाने में मदद करती है।

**“कुछ निजी कम्पनियों खुद में है मस्त,**

भ्रष्टाचार में रहती व्यस्त,  
पूरा चाहिए इनको काम,  
तनखाह बढ़ाने का नहीं है नाम,  
प्रेम भरा स्वभाव यहाँ है, अच्छाई न जाने कहाँ है,  
आचार – विचार – और सदाभ्यार सब में लिप्त है भ्रष्टाचार।”

निष्कर्ष के तौरपर, भ्रष्टाचार, धोखाधड़ी और अनैतिक प्रथाओं को रोकने और उनका मुकाबला करने के लिए व्यक्तियों, संगठनों और पूरे समाज के लिए सतर्कता जागरूकता आवश्यक है। इसमें नैतिक व्यवहार और मूल्यों को बढ़ावा देना, संभावित जोखिमों और खतरों के प्रति सतर्क और सजग रहना, जवाबदेही और जिम्मेदारी की बढ़ावा देना और रिपोर्टिंग और मुखबिर की संस्कृति की प्रोत्साहित करना शामिल है। सतर्कता जागरूकता को बढ़ावा देकर, हम एक अधिक पारदर्शी, जवाबदेह और नैतिक समाज बना सकते हैं जहाँ व्यक्ति और संगठन अपने सभी व्यवहारों में ईमानदारी और ईमानदारी के साथ काम करते हैं।



# सत्य-निष्ठा की संस्कृति से राष्ट्र की समृद्धि

रवि शंकर गौरियान

संयुक्त महाप्रबंधक / सतर्कता

मैं पहले ही स्वीकार कर लेता हूँ कि सत्य निष्ठा से ही राष्ट्र की समृद्धि संभव है सत्य-निष्ठा की संस्कृति अपनाकर पहले मनुष्य स्वयं को समृद्ध बनाता है और सभी समृद्ध मनुष्य मिलकर एक समृद्ध समाज की स्थापना करते हैं। जब समाज समृद्ध होता है तो देश समृद्ध होता है। दो-चार लोगों के समृद्ध होने से समाज समृद्ध नहीं हो सकता, अगर समाज समृद्ध नहीं होता है तो देश समृद्ध नहीं हो सकता।

“सत्य-निष्ठा”! सत्य, सच्चाई (ईमानदारी), सच्ची निष्ठा से तात्पर्य किसी दायित्व, विश्वास, कर्तव्य या कार्य के प्रति दृढ़ निश्चययी होना, लगनशील होना, वफादार होना या कर्मशील होने से है। किसी भी कार्य के प्रति भक्ति, वफादारी, धर्मपरायणता, प्रतिज्ञा या कर्तव्य से बंधा होना ही निष्ठा कहलाती है। यह निष्ठा उचित और अनुचित दोनों में से किसी के प्रति भी हो सकती है।

यदि सत्य-निष्ठा सही मार्ग के लिए हो तो वह नेल्सन मंडेला जैसे साधारण व्यक्ति को दक्षिण अफ्रीका का प्रथम अश्वेत राष्ट्रपति बना सकती है। जिन्होंने वहाँ के काले लोगों को एक नई पहचान दी और अपने देश के लिए एक नया शांतिपूर्ण मार्ग प्रशस्त किया। वही दूसरी ओर गलत मार्ग पर दिखाई गयी सत्य-निष्ठा ने हिटलर जैसे व्यक्ति को जन्म दिया, जिसके द्वारा किए गए गलत कार्यों व उनके दुष्परिणामों से हम सब अच्छे से परिचित हैं।

भारतीय संस्कृति में सत्य-निष्ठा की प्रवृत्ति पौराणिक काल से ही अभिन्न अंग रही है। इसका सबसे बड़ा उदाहरण है भगवान शिव। उनकी ध्यान और योग के प्रति सत्य-निष्ठा से ही आज उन्हे आदियोगी के नाम से भी जाना जाता है अर्थात् योग के पहले गुरु। यही योग आज पूरे विश्व का केंद्र बिन्दु बन चुका है।

“सत्यम् शिवम् सुंदरम्”! सत्य ही शिव है और शिव ही सुंदर है से तात्पर्य परमपिता परमेश्वर के समीप होने से है। मैं इसे इस तरह भी समझता हूँ कि “अपने लिए जिये तो क्या जिये”। ऐसा समझने वाले मेरे देश में कितने लोग होंगे तलाश नहीं पाओगे।

सतयुग से लेकर अब तक के किस्से कहानियों को पढ़ा और कुछ इतिहास को जाना तो पता चला कि एक ही नाम बार-बार सामने आता है और वो है “सत्यवादी हरिश्चन्द्र” का जिन्हे सत्य के प्रति निष्ठा थी। उन्ही को पढ़कर मोहनदास करमचंद गांधी, महात्मा गांधी बन पाये। जिनके देश के प्रति योगदानों से हम सब परिचित हैं।

नन्द वंश से लेकर मौर्य वंश तक मेरा देश सोने की चिड़िया और विश्व गुरु रहा, जब विदेशी लोग यहाँ पर शिक्षा ग्रहण करने आते थे। यह चन्द्रगुप्त मौर्य की ही सत्य-निष्ठा थी जिसने अखंड भारत की नींव रखी थी। जहाँ प्रजा अपने राजा के प्रति समर्पित थी तथा राजा अपनी प्रजा के प्रति कर्तव्य समझते थे और अपने साम्राज्य के प्रति निष्ठावान थे।

यह रानी लक्ष्मीबाई, मंगल पांडे, चंद्रशेखर आजाद, भगत सिंह व अन्य स्वतंत्रता संग्रामियों की

सच्ची निष्ठा और अथक प्रयासों का ही परिणाम था की हमारा देश 15 अगस्त 1947 को आजाद हो पाया। हमारे देश के सैनिकों के अपने देश के प्रति समर्पण के कारण ही हमारे देश की सीमाएँ सुरक्षित हैं और हम भी।

लाल बहादुर शास्त्री के आह्वान पर देशवासियों ने एक दिन का व्रत रखना शुरू किया और अपने घरों के आँगन में तुरई व लौकी की सब्जियाँ उगाना शुरू कर दिया था। हमारी भारतीय सेना पाकिस्तान के लाहौर तक पहुँचने में कामयाब रही थी। समर्पण में हम पं नेहरू जी को भी छोड़कर नहीं चल सकते हैं जिन्होंने भाखड़ा नांगल बांध का उद्घाटन करते हुए कहा था कि यह डैम कल का तीर्थ होगा, अलग बात है आज भुला दिया गया।

सत्य—निष्ठा के भाव या संस्कृति में हम उदाहरणार्थ ए.पी.जे. अब्दुल कलाम साहब और बाबा साहब अंबेडकर जी का नाम भी सम्मिलित कर सकते हैं। दोनों ही अपने कार्यों व देश के प्रति निष्ठावान थे। जहाँ एक ओर कलाम साहब (मिसाइल मैन ऑफ़ इंडिया) ने देश को विज्ञान और मिसाइल की दुनिया में एक नई पहचान दी, वहीं दूसरी तरफ अंबेडकर साहब ने देश के संविधान के निर्माण में महत्वपूर्ण भूमिका निभाई और भारतीय रिजर्व बैंक की नींव रखी।

यदि हम अपनी सत्य—निष्ठा की संस्कृति से अपने देश को समृद्ध बनाना चाहते हैं तो अतीत की सत्य घटनाओं को भी उतना ही याद रखें जितना भविष्य को बेहतर बनाने में नए—नए आयाम तलाश रहे हैं। सत्य—निष्ठा की संस्कृति पर चलकर आप अपने परिश्रम से इस भीड़ से आगे निकलकर अपनी नई पहचान बना सकते हैं। आपके कार्य और परिश्रम का फल तो आपको ही मिलता है परंतु उसका श्रेय आपको आपके कार्यकाल के बाद भी मिलेगा, शर्त यही है कि अतीत की सत्य घटनाओं को याद रखा जाए। आपके कार्यों से आप समृद्ध होंगे, आपका विभाग समृद्ध होगा तो आपका देश समृद्ध होगा।

देश को समृद्ध बनाने के लिए सत्य—निष्ठा की संस्कृति की आवश्यकता है, यह मैं पहले ही स्वीकार कर चुका हूँ, हर व्यक्ति करेगा, करना ही चाहिए। यह सब होगा कैसे इस पर विचार करते हैं—

**शिक्षा के माध्यम से** — सर्व विदित है कि शिक्षा का स्थान सर्वोच्च रहा है। आज विज्ञान का युग है, पौराणिक तौर तरीकों से दी जाने वाली शिक्षा आज कारगर नहीं है। शिक्षा में वैज्ञानिक दृष्टिकोण का समावेश होना अनिवार्य है। शिक्षा में अंबेडकर साहब और अब्दुल कलाम साहब का नाम काफी ऊँचाई पर रहा है। शिक्षा के क्षेत्र में रवीन्द्रनाथ टैगोर, सी. वी. रमन व अमर्त्य सेन ने नोबेल पुरस्कार अपने नाम किये। रुक्मिणी बनर्जी ने 2021 का यिदाण पुरस्कार अपने नाम करके देश का नाम रोशन किया।

**खेल—कूद के माध्यम से** — क्रिकेट और हॉकी जगत में भारत का योगदान हमेशा से सराहनीय रहा है। अब हमें आवश्यकता है की हम अन्य खेलों में भी भारत का नाम रोशन करें। जैसे ओलंपिक 2024 में नीरज चोपड़ा ने सिल्वर मेडल और पैरालंपिक में नवदीप सिंह ने गोल्ड मेडल जीतकर भारत का नाम रोशन किया।

**आर्थिक एवं सामाजिक मूल्यों पर विचार** — आर्थिक और सामाजिक स्तरों में भिन्नता के कारण निचले स्तर का व्यक्ति हमारी या देश की परवाह कैसे करेगा। गौतम बुद्ध, ज्योतिबा फूले, राजा राम मोहन राय ने सामाजिक कुरीतियों के विरुद्ध संघर्ष किया और बाल विवाह, विधवा पुनर्विवाह व सती प्रथा जैसी कुरीतियों पर प्रहार किया तथा लड़कियों की शिक्षा पर जोर दिया। मदर टेरेसा और कैलाश सत्यार्थी को सामाजिक कार्यों के लिए नोबेल पुरस्कार से सम्मानित किया गया। “सभी का साथ सभी का विकास” की अवधारणा से ही आर्थिक और सामाजिक कुरीतियों को खत्म करके देश को समृद्ध बनाया जा सकता है।

**स्वचेतना** — स्वचेतना से तात्पर्य अपने अंदर से आने वाले विचारों से है। यह तभी संभव है जब व्यक्ति के पास उच्च कोटि का व आडंबर रहित साहित्य होगा। वैज्ञानिक सत्यता के आधार पर साहित्य की रचना करना मुश्किल नहीं है। यह केवल हमारी सोच पर निर्भर करता है कि हमे किस विचार को आगे लाना चाहिए। यदि हम देश को समृद्ध बनाना चाहते हैं, महान बनाना चाहते हैं, फिर से विश्व गुरु बनाना चाहते हैं, तो यह सब हमारी स्वचेतना पर बहुत हद तक निर्भर करता है।

**सारांश** — सारांश यह है कि सभी घटक मिलकर देश(राष्ट्र) को समृद्ध बनाते हैं हमारा संकल्प यह है कि हम रेलटेल को समृद्ध बनायेंगे, जिसका राष्ट्र की समृद्धि में अपना अनोखा योगदान होगा। सत्य—निष्ठा के कारण ही अपना विभाग रेलटेल मिनी रत्न से चलकर नवरत्न का सफर तय करते हुए महा रत्न की ओर अग्रसर है।

**“समृद्ध रेलटेल, समृद्ध भारत”  
“जय रेलटेल, जय भारत”**



# Culture of Integrity for Nation's Prosperity

**Gaurav Dayama**  
**Sr. Manager/NOC/WR**

In the modern world the strength and well-being of a country is often determined by a number of factors, including economic growth, social cohesion and political stability. However, one of the most important supporting elements is a culture of honesty, integrity, which includes honesty responsibility and ethical principles. It plays an important role in promoting trust between residents and institutions. The culture of honesty contributes to a country's well-being and emphasize the impact on good governance, social development and economic efficiency.

## **1) The Foundation of Good Governance**

A culture of honesty is essential for good governance, when leaders and government officials adhere to ethical standards, they will create an environment where transparency and accountability grow. This is important because citizens need to trust their government to act in their own best interests. For example, countries that prioritize honesty in governance have lower levels of corruption. Transparency in government process ensure that the resources are allocated fairly and public funds are used efficiently for the benefit of communities. When honesty is ingrained in good governance, it will promote public confidence. Citizens are more likely to participate in civic activities, vote, and support government initiatives. When they believe their leaders act with honesty and integrity and are capable of effectively implementing the policies of the government they trust. Because citizens are more willing to cooperate, with a culture of honesty, countries can achieve political stability. and create an environment conducive to prosperity.

## **2) Promoting Social Development**

Government Identity has a profound impact on social development. In an ethical society, individuals are encouraged to act responsibly and make positive contributions to their communities. For example, when people uphold values such as honesty and respect. Social interactions will be more productive. This results in stronger social bonds and unity. This results in a supportive social network that can uplift entire communities. Additionally, a culture of creativity promotes learning. When students are taught the importance of honesty, they will develop into responsible citizens who appreciate ethics in all aspects of life. A creative classroom promotes critical thinking. creativity and collaboration among students Such qualities are essential to developing the skills of the workforce, which is vital to a country's economic success.

## **3) Economic Progress through Trust**

A growing economy often depends on trust. And this is where honesty plays

an important role. Because various companies Operating in an ecosystem where trust between consumers, officials and operators is essential. Companies that value integrity in their operations will benefit from a positive reputation. Ethical business attract customer. government official build loyalty which contributes to long-term economic growth. Additionally, countries that are viewed as being more honest in their trade practices are more likely to attract foreign investment. Investors look for an environment with minimal risk. And a culture of honesty reduces the likelihood of corruption and mismanagement. This will lead to entrepreneurship, innovation and global economic development.

## **Conclusion**

In conclusion, a culture of honesty is essential to the prosperity of a nation. It is the basis of good governance. Promote social development and promote economic progress by inculcating the values of honesty and responsibility in the public and private sectors, countries can foster an environment that promotes trust, cooperation, and mutual respect between citizens. As we move forward, it is imperative that we prioritize integrity in our institutions and communities. To create a more prosperous future for all, a nation that thrives on honesty remains a beacon of hope and progress. which paved the way for a victorious generation.



# Culture of Integrity for Nation's Prosperity

***Ritu***

***Asstt. Supervisor / Chennai***

Integrity is often described as the cornerstone of a prosperous nation. It encompasses honesty, ethical behaviour, and adherence to moral principles. When individuals and institutions embrace a culture of integrity, the entire society benefits. Culture of integrity can lead to a nation's prosperity, touching on its impact on governance, economy, and social harmony.

## **Governance and Integrity**

The first area where integrity plays a crucial role is governance. Leaders who act with integrity foster trust among the citizens. When people believe that their leaders are honest and committed to the welfare of the populace, they are more likely to engage in civic activities, such as voting, community service, and other initiatives that contribute to national development. For instance, nations with transparent political processes and accountable leadership tend to enjoy higher levels of public trust, which is essential for a stable and prosperous society. Moreover, governments that prioritize integrity are less susceptible to corruption. Corruption drains resources and undermines public services, which can lead to widespread disillusionment among citizens. In contrast, countries with low levels of corruption often experience better infrastructure, improved healthcare, and enhanced education systems—all of which are critical components of overall prosperity. A culture of integrity ensures that leaders are held accountable for their actions and decisions, promoting a fair and just society.

## **Economic Growth**

Integrity also has a profound impact on economic growth. Businesses thrive in environments where ethical standards are upheld. A company that follows fair practices attracts more customers, increases its reputation, and ultimately boosts its bottom line. When businesses operate with integrity, they contribute to creating a level playing field where competition is based on merit rather than corruption or unethical behaviour. Further, nations that promote integrity attract foreign investments. Investors are more likely to invest in a country where they can trust the legal system and believe that contracts will be honoured. For instance, countries with strong anti-corruption laws and transparent regulations can draw multinational corporations seeking stable and ethical business environments. This influx of investment leads to job creation, innovation, and overall economic prosperity.

## **Social Harmony**

Beyond governance and economics, integrity fosters social harmony. In societies where integrity is valued, individuals are more likely to treat each other with respect and fairness. This leads to reduced conflicts and increased collaboration among diverse groups, which is vital for social stability. When people trust each



other and their leaders, they are more willing to work together for common goals, further driving progress and prosperity. Education also plays a critical role in instilling a culture of integrity. Schools that emphasize ethical education and moral values help shape the character of future generations. Students learn the importance of honesty, accountability, and social responsibility, equipping them to make choices that support their communities. An educated populace that values integrity is essential for sustained national growth.

## **Conclusion**

In conclusion, the culture of integrity is integral to a nation's prosperity. It enhances governance by building trust and reducing corruption, stimulates economic growth through ethical business practices, and fosters social harmony by promoting respect and cooperation among citizens. As we move forward in a rapidly changing world, it is crucial for all citizens, leaders, businesses, and individuals to embrace and uphold the values of integrity. By doing so, we can work together towards a more prosperous and harmonious nation, ensuring a brighter future for all.



# Culture of Integrity for Nation's Prosperity

***Ranjith TV***  
***Asstt. GM / Chennai***

Integrity is the cornerstone of a prosperous country. A culture of integrity fosters trust, accountability and transparency which are the essential elements for a country's growth and development. When individuals and institutions operate with integrity, they create a society built on moral principles where honesty and ethics guide decision making. The benefits of a culture of integrity are numerous. Trust and confidence are established among citizen's Governments and institutions promoting social cohesion, stability and economic growth. Good governance is ensured through accountability and transparency leading to effective policy making.

Business thrives in environments where integrity is valued attracting foreign investments and driving economic prosperity. Moreover, integrity promotes mutual respect, tolerance and understanding leading to social harmony and a more peaceful society. However, challenges to integrity exist. Corruption undermines integrity, perpetuating inequality and injustice. Self-interest and pursuit of personal gain can erode integrity, while a lack of accountability enables dishonesty. To overcome these challenges, it is essential to cultivate a culture of integrity. This can be achieved through education, teaching integrity and ethics from a young age. Leaders must model integrity, demonstrating accountability and transparency. Institutional reform is necessary to strengthen accountability and ensure consequences for dishonesty. Community engagement is also crucial, encouraging citizen participation in promoting integrity and holding leader accountable.

## **Conclusion**

A culture of integrity is vital for a nation's prosperity. By recognizing its importance, addressing challenges and cultivating integrity we can build a society that value honesty, accountability and transparency.



# Integrity Culture for the Prosperity of the Nation

**Rohit Sharma**  
**Sr. Manager / Chennai**

A progressive and a rich country are built on integrity. A base of integrity is basis for an uncompromising devotion to ethical and moral principles. A country can achieve sustained growth, social harmony, and economic prosperity by fostering an integrity-based culture. Fundamentally, a culture of integrity starts with individual citizens who make integrity and honesty a priority in their day-to-day actions. This individual act of integrity spreads throughout institutions, families, and communities, influencing and covering the country as a whole. In such a case, equality thrives and corruption declines, enabling the most qualified people to contribute to the nation's progress.

Integrity is crucial in the field of governance. The citizen trusts public servants and political leaders who conduct themselves with accountability and transparency. Integrity-based governments draw in foreign capital, encourage the business community, creates level playing field and healthy competition among competitors which further establish an atmosphere that is favourable to economic expansion. An essential element in developing an integrity-driven culture is education. Educating children about ethics and values at a young age can help countries raise a generation of people who see the value of integrity as a core principle for day to day action. This foundation in education gives people the moral clarity they need to handle difficult moral decisions in both their personal and professional life.

Furthermore, a nation's social fabric is strengthened by an integrity-based culture. It encourages diversity, respect, inclusivity and equitable opportunity for all residents. A sense of harmony prevails when people have faith in the fair procedures and operation. To sum up, a culture of integrity is not only morally required for a country to succeed, but it is also necessary. It establishes a social harmony in which moral conduct breeds trust, which in turn encourages creativity, and sustainable growth. Integrity may be prioritized at every level of society to help nations create a strong base for long-term success and ensure a better future for future generations.



# Fostering a Culture of Integrity for Nation's Prosperity

**Rohit Singh**  
**Asstt. GM / Mktg. / CO**

There is a famous saying which is so relevant in our times:

**“Moral fabric of the country determines the altitude of integrity in the country”**

Culture and Technology play an important role in shaping the moral fabric of the country. Integrity in public Mindspace/policies is the cornerstone of sound public governance system. Integrity also promotes economic growth by cultivating a level playing field for business, helps reduce socio-economic inequalities, and supports environmental sustainability goals.

Following are the harmful effects of having a corrupt governance system:

- 1) Lack of integrity undermines economic growth and hampers business operations
- 2) Integrity deficit reduces equitable access to vital social services such as healthcare, education and water and sanitation
- 3) Corruption destroys moral fabric of the country and creates an environment of distrust in the country.
- 4) Within the economy, corruption and policy capture lead to biased decisions, which results in an inefficient use of public resources. In turn, this lowers economic productivity and endangers sustainable growth. Empirical evidence from OECD countries has found that higher levels of corruption are associated with lower levels of competition and lower levels of employment in the country.

**Based on experiences of countries like Indonesia, Thailand and other developing countries which have significantly been able to reduce corruption, it is imperative that digital governance methods be adopted to bring about a cultural change. In this regard, following piece of information is very relevant.**

Digital Governance: The Panacea for Fighting Corruption in modern age.

**“Governance has to change with times to meet the aspirations of citizens and evolve with time”**

The above saying is so true for everyone living in digital times. There should not be an iota of doubt in our minds that Technology will play a significant role in the fight against rampant corruption in these present times. New age technologies can promote transparency, accountability, and civic participation in the governance. New age technologies can help in promoting transparency, accountability, and civic participation in the governance. By practicing E-Governance/Digital-Governance, the system with the help of technology which

can trigger positive changes in the life of citizens, reduce the asymmetries of information between government and citizens, eliminate the discretion of public officials, automate processes, cut down intermediaries, reduces red tape and bureaucracy and help achieve twin objectives as stated by our dear Prime Minister: **Economic Growth:** Indian Economy becoming 40 Trillion USD by 2047 and **Inclusive Growth:** for Marginalized Sections of our Society whereby we are able to increase the per capita income from USD 2000 to USD 20000 per person by 2047. The strides India has made in Digital Public Infrastructure space is truly remarkable and same has been highlighted and appreciated by a number of international countries including the recently concluded G-20/G-7 countries summit where Indian system of mobile payments has revolutionized the entire payment ecosystem and is being adopted in countries like Indonesia and UAE and France. Another trend in technology space is Mobile Governance which is vital for making India a truly Digital economy. In this regard the concept of “E-Governance is going to change into M-Governance with moving times.

Here are a few things we need to know and will certainly impact our life in profound ways to bring about a cultural change in mindset to reduce corruption

1. **Digital Public Infrastructure (DPI):** The strides India has made in Digital Public Infrastructure space is truly remarkable and same has been highlighted and appreciated by a number of international countries like France, Norway and UAE. UPI, Digi Dhan and Aadhaar make up the DPI. UPI transactions have grown from 92 crore in FY 2017-18 to 13,116 crore in FY 2023-24 at CAGR of 129%. Furthermore, during the last 5 months (April-August) of the current Financial Year 2024-25, the transaction volume has reached 7,062 crores. This will also be a gateway to **India's Trillion Dollar Opportunity** which will catalyst our nation into a developed economy.
2. **Preventive Vigilance:** is adoption of a package of measures to improve systems and procedures to eliminate/reduce corruption, promote transparency and ease of doing business. It aimed at identifying tackling/addressing the root cause of corruption within the organization. Preventive vigilance measures can broadly be categorized as: -
  - (a) **Simplification and Standardization of Public Rules:** Simplification and standardization of rules and procedures, and forms/applications results in elimination of discretion and arbitrariness, which in turn reduces corruption.
  - (b) **Leveraging technology:** Technology as an enabler for fighting corruption has been effectively demonstrated. E-procurements, E-payments, use of websites for dissemination of information and creating awareness, use of CCTV in places of public dealing, receiving applications online, disbursement of Scholarships online through PFMS/DBT schemes, use of appropriate analytical tools are examples of how technology strengthens the system of preventive vigilance.

- (c) **Transparency and Accountability:** Transparency removes the information gap between the public and public officials which in turn reduces corruption. A system with clear accountability and assigned responsibility at each level is necessary not only for smooth functioning but increased transparency, efficiency and for ensuring effective punitive action in case of misconduct.
- (d) **Control & Supervision:** Regular and routine inspections, surprise inspections, audit and reviews keep a check on corrupt practices.
- (e) **Early detection of misconducts:** Early detection of misconduct will enable recouping the loss wherever possible and facilitate control of further damage.
3. **M-Governance:** This is perhaps the biggest and most impactful program under the Digital India program and focuses on a mobile-first approach (M-Governance approach). That means integrating public programs on single portal and using technology for their implementation and monitoring for public grievance system.
4. **Healthcare for all:** This initiative will enable unique universal electronic health record (HER) for every Indian citizen and will be using advancement in 5G technology for providing tech-enabled health delivery system for primary, secondary, and tertiary care in remote and rural areas of the country. Tele-medicine and Tele-consultation will also get a major boost with the deployment of 5G technology across the country. Further going, this will also enable universal public health care platform for all the citizens of the country. This will help in eradicating corruption to a large extent. Further, implementation of Hospital Information Management System (HIMS), will further help in healthcare delivery.
5. **Quality Education for all:** This initiative will enable Integrated digital education platform for students with customizable local language content for children in remote areas of the country. Quality education will also include smart classrooms and latest content delivery in schools for better education.
6. **Cultural Mindset Change:** Integrity and transparency can be inculcated in the young minds only if there is a cultural mindset change. The same has to be fostered at holistic level and from childhood.
7. **Demographic Dividend:** As our country stands at the cusp of demographic dividend, being home to more young people than any other country, the words of Salman Rushdie resonate more with us than ever before: *“There are two things in Indian history - one is the incredible optimism and potential of the place and time, and the other is the betrayal of that potential - for*

*example, corruption. Those two strands intertwine through the whole of Indian history, and maybe not just Indian history.”*

As the above saying goes, we all may be remembering the above famous quote, which is so relevant in our current times. The optimism and potential of our incredible country, its people and their resilience to overcome insurmountable odds have kept us in good stead over the course of time. But our history is also full of incidents/events of betrayal of trust right from the Vedic times. Though In current times, corruption is the single most attribute which is eating the moral fabric of our country.

### **What is Corruption and its impacts us all?**

Now the question comes, what exactly is Corruption and its impacts on our overall potential? Well Corruption can be termed as the spiritual or moral impurity or deviation from an ideal/standard. Indian society has always reserved a very high position for spirituality and morality. Collectively, as a society we have failed to keep away from “moral and spiritual impurity “as far as corruption is concerned.

It is indeed important that we do not “betray our potential” (as Salman Rushdie quoted) with respect to our spiritual and moral potential rooting from the days of Vedas and Upanishads. In fact, this may be a pointer to the cause of decay in Indian society as far the question of corruption is concerned.

On a practical note, our society is vivid with examples of unethical and corrupt practices, which people even boast of indulging in as per one’s convenience. The way one prefers to bribe the traffic constable instead of paying a legitimate fine for a minor traffic offence, the way we try to procure LPG cylinders from touts, the kind of corruption and leakages we have in public distribution system for obtaining favors from unethical means; the list is endless. No amount of sophisticated technology enabled surveillance tools and systems can help unless we decide to change the moral fabric of our character especially starting with children.

### **The Way Forward**

The way forward is definitely not easy, but as the phrase goes, “Where there is a will, there is a way”. If we really want to see our motherland as economic and technology superpower, all of us have to mend our ways from “**betraying our potential**” to “**fulfilling our potential**”. All it takes is conscious effort and mindset change. Moreover, transparency, honesty and integrity to our work and society is not only the responsibility of the government, but the onus lies on each one of us to act with morality in all spheres of life, be it social, economic, work or personal front.

The idea of fulfilling our potential and taking advantage of demographic dividend as already done by our neighbour’s i.e. South Korea, Taiwan, and other East Asian Countries in manufacturing and services industries is a example for us to emulate. In fact, the growth story of East Asian countries specially Indonesia is

worth giving special attention. They have recently also adopted our Digital Public Infrastructure Stack and customizing to local conditions for better adaptability. The way forward is to create a national “will” and to find a “way”, so that our collective honesty and the truth prevails and we prosper as a peaceful, content and transparent nation where every citizen practices “honesty” in true letter and spirit.

**Experience from countries like Singapore, Indonesia, Thailand suggests that corruption can be more effectively tackled if there is a change in moral fabric of the country. Further, Technology can help in accelerating the cultural mindset change.**

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# सत्यनिष्ठा की संस्कृति से राष्ट्र की समृद्धि

गौरव दायमा

वरिष्ठ प्रबंधक / एनओसी / पश्चिमी क्षेत्र

सत्यनिष्ठा की संस्कृति से, बढ़ता है राष्ट्र का मान ।  
सच्चाई की राह पर, चलता हर एक इंसान ॥

मिलकर हम सब बनाएं, समृद्धि का यह आकाश ।  
सत्य से सजेगा हर दिल, होगा हर धरती का प्रकाश ॥

विपत्ति में भी खड़ा, सच्चाई का प्रतीक बने ।  
समृद्धि की राह पर, हर दिल में सच्चाई रहे ॥

सचरित्रता के आधार पर, बनेगी एकता की धारा ।  
राष्ट्र की समृद्धि हो हर गली में, हर एक का नारा ॥

समाज के हर पहलू में, सत्यनिष्ठा महत्वपूर्ण भूमिका निभाती है ।  
शासन, व्यापार, शिक्षा में, यह हमारे लक्ष्य को प्राप्त करने की कुंजी कहलाती ॥

हृदय से सच्चाई को गले लगाओ, धरा पर विश्वास, न्याय की आवाज लगाओ ।  
सत्यनिष्ठा की संस्कृति से राष्ट्र को सजाओ, समृद्धि की ओर इसे बढ़ाते जाओ ॥

झूठ और छल पर बना राष्ट्र, अपने ही भार से ढह जाएगा ।  
लेकिन सत्यनिष्ठा में निहित राष्ट्र, एक उच्च स्थिति तक पहुंच जाएगा ॥



# सत्यनिष्ठा की संस्कृति से, राष्ट्र की समृद्धि

अरविन्द कुमार  
सहायक महाप्रबंधक / सतर्कता

ईमानदारी का हो संगम, सच्चाई की धारा ।  
हम सब मिलके चले, खुशहाल हो देश हमारा ।  
सत्य के पथ पर चलें, चलो ये संकल्प लें ।  
सौ बात की एक बात हो, एक नई शुरुआत हो ।  
भ्रष्टाचार की जड़ों पर, ईमानदारी का आघात हो ।  
समर्पण का दीप जले, सभी के दिलों में प्यार हो ।  
साझा हो सपने सभी के, एक उज्ज्वल भविष्य हो ।  
शिक्षा की ज्योति से, जगमग ये देश हो ।  
एकता की गूंज हो, संवेदनाओं का जाल हो ।  
हर घर खुशहाली हो, समृद्ध हमारा देश हो ।  
ईमानदारी, सत्यनिष्ठा, एकता का प्रकाश हो ।  
राष्ट्र को दिशा दे, ये चमकता एहसास हो ।  
सपने हैं हमारे बड़े, लक्ष्यों की है ऊँचाई ।  
समर्थ राष्ट्र का रूप, हर दिल में है परछाई ।  
सत्यनिष्ठा की संस्कृति से, राष्ट्र को समृद्ध करें ।  
संघर्ष की शक्ति से, हम नया इतिहास रचें ।  
संकल्प हमारा दृढ़ है, संगठित होकर चलें ।  
देश की उन्नति के लिए, हर कदम मिलकर बढ़ें ।



## भ्रष्टाचार

चांदनी गर्ग

वरिष्ठ प्रबंधक / वित्त / कॉर्पोरेट कार्यालय

भ्रष्टाचार के कई चेहरे हैं — बेईमानी, रिश्वतखोरी और धोखाधड़ी।  
गरीबी, भुखमरी और अशिक्षा भ्रष्टाचार के ही कुछ दानव हैं।  
चुप रहने का मतलब केवल इतना है की आप उससे सहमत हैं।

भ्रष्टाचार देख कर भी चुप रहना खुद ही एक भ्रष्टाचार है।  
यही एक विकसित भारत को आगे बढ़ाने के लिए सबसे बड़ी दीमक है।  
अपने सपनों को सच करके, हमें भ्रष्टाचार मुक्त भारत बनाना है।  
चरित्र का, ईमान का, स्वाभिमान का निर्माण करके, सपनों का भारत बनाना है।

हर सरकारी प्रक्रिया और निर्णय को पारदर्शी बनाना है।  
अप्रभावी कानूनी ढाँचे को दुरुस्त करके नियमों का पालन करना है।  
भारत के जटिल आर्थिक वातावरण को सरल बनाना है।  
प्रशासनिक मामलों में राजनीतिक हस्तक्षेप को आज से खत्म करना है।

तभी एक भ्रष्टाचार मुक्त भारत का निर्माण हो सकेगा।  
वही सोने की चिड़िया कहलाने वाला भारत आज वापिस आएगा।  
भ्रष्टाचार के घोटालों को उजागर करके अंदर से खत्म करना है।  
पारदर्शिता को बढ़ावा देकर, जागरूकता को प्रोत्साहित करना है।



# सत्यनिष्ठा की संस्कृति से, राष्ट्र की समृद्धि

संस्कृति गौरियान

पुत्री रवि शंकर गौरियान, संयुक्त महाप्रबंधक / सतर्कता

सत्य निष्ठा की राह पर चलें, यही है समृद्धि का मार्ग ।  
हर कदम पर हो संघर्ष, पर न हो कभी हार ।।

राष्ट्र की एकता में है, समृद्धि का आधार ।  
हर दिल में हो प्रेम , यही हो हमारा विचार ।।

धर्म जाति भाषा का, न हो कोई भेदभाव ।  
सभी मिलकर एक राह पर चलें, यही हो हमारा स्वभाव ।।

शिक्षा, स्वास्थ्य, रोजगार, सबको मिले समान ।  
देश की समृद्धि में हो, सबका योगदान ।।

सत्य निष्ठा की शक्ति से, राष्ट्र बने महान ।  
सभी मिलजुल कर करे प्रयास, यही हो हमारा मान ।।

शिक्षक हो या विद्यार्थी, सबको हो एक ही मंत्र ।  
सत्य की राह पर चलें, यही हो हमारा तंत्र ।।

सैनिक हो या हो नेता, सबका हो एक ही ध्येय ।  
सत्य निष्ठा से करे सेवा, यही हो हमारा श्रेय ।।

सत्य निष्ठा की संस्कृति से, राष्ट्र की हो समृद्धि ।  
हर नागरिक का हो योगदान, यही हो हमारी सिद्धि ।।



## सजगता का संकल्प

प्रियंका छाबड़ा

मुख्य प्रबंधक / परियोजना / उत्तरी क्षेत्र

सजगता का दीप जलाए, हर मन में करें उजाला,  
भ्रष्टाचार की अंधेरी रात, अब है इसे मिटाना ।  
सत्य की राह पर चलें हम, संकल्प लें हम हर कदम,  
जागरूकता की सृष्टि में, बनें हम सच्चे हमसफर ।  
आओ मिलकर जागरूकता को, हर दिशा में फैलाएँ,  
नैतिकता का संदेश लेकर, सबको हम समझाएँ ।  
हर चेहरे पर मुस्कान हो, हर दिल में हो सच्चाई,  
सजग रहकर हम बनाएं, एक नई भविष्य की परछाई ।  
कभी न रुकें, कभी न झुकें, जब हो अपमान हमारा,  
जागरूकता की ये दीवार, हमको मजबूती दे सारा ।  
दूसरों की आवाज सुनें हम, करें उनके हक की बात,  
हर पल सजग रहें सभी, यही है हमारा संकल्प, यही हमारी बात ।  
हर युवा की जिम्मेदारी, सजगता का हो विस्तार,  
हर किसी का हो अधिकार, और सबको मिले प्यार ।  
कभी न खोएं आत्मविश्वास, हर चुनौती का करें सामना,  
सजग रहकर चलें आगे, देश का करें नाम रोशन ।  
आज की ये पीढ़ी जागरूक, कल की उम्मीद जगाएगी,  
सजगता का ये आंदोलन, हर दिल को राह दिखायेगी ।  
आओ हम संकल्प लें, साथ चलें हम सब मिलकर,  
सजगता की राह पर हर जन का हो अधिकार,  
हर कदम पर सजगता हो,  
यही है हमारा संकल्प सच्चा ।



## आओ रोकें भ्रष्टाचार

नितीश विक्रम सिंह

सहा. महाप्रबंधक / तकनीकि / लखनऊ

आओ मिलकर साथ खड़े हों ताकि सपने हों साकार ।  
अपना देश बढे आगे और रुके जगत में भ्रष्टाचार ।  
दीमक जैसा जड़ तक फैला बचना इससे कठिन बड़ा ।  
न्याय, पुलिस, उद्योग, परिवहन, शिक्षा तक व्यवसाय बना ।

सबसे पहले धीरे — धीरे तुझको ये फुसलाएगा,  
सपने दिखा दिखा वैभव के तुझको खुब ललचाएगा ।  
कितना गहरा ये दलदल है इसकी कोई थाह नहीं ।  
एक बार जो उतरे इसमें वापस कोई राह नहीं ।

तुम्हे लगेगा सब करते हैं, हम भी कर लें, हर्ज नहीं ।  
अरे मूर्ख क्यों नहीं समझता, चोरी कोई फर्ज नहीं ।  
बन के भ्रष्ट भले ही तू जग में अमीर हो जाएगा ।  
पर आने वाली पीढ़ी को कैसे मुख दिखलाएगा ।

पैसों पर आंसू लिपटे हो, ऐसे धन को है धिक्कार ।  
आओ रोकें इस विपदा को, फैले जग में शिष्टाचार ।  
सत्य—सुगम पथ चुनना तुझको, मत कर कोई और विचार ।  
कोई भ्रष्ट न होने पाए, कर अपने आचरण सुधार ।



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# Appendix

## Appendix-1



No. RCIL/CO/2023/VIG/Vigilance/Brief Inspection Report/094/VOL-1 Date: 27.12.2023

**Regional General Manager**  
Eastern Region  
RailTel Corporation of India Ltd.

**Subject: Systemic Improvements related to Bhubaneswar Territory O&M.**

During inspection of Bhubaneswar PoP & Puri PoP of Bhubaneswar Territory on 01.12.2023, following systemic shortcomings are found:

- AMC Team having the Non-standard OTDR (Make FBER MASTER Model: FM700) & Non-Standard Splicing Machine (Make JET FIBER Model: X4+).
- Maintenance vehicle engaged by AMC Contractor M/s East India Enterprises is more than 8 years old.
- There is 25 KVA DG Set proposed at BBS PoP for which construction work of foundation is under progress. These 25-KVA DG Set is insufficient as total load at BBS PoP is much higher.
- Battery Banks at BBS PoP are insufficient as per DC load at PoP (205 Amp).

In view of the above, following systemic improvements are recommended:

- Minimum Man & Machine/equipment's, Vital Machines/equipment's should be strictly followed as per Annexure-D Chapter-8 of O&M Contract.
- Scrapping of unrepairable/condemned material must be processed in timely/periodic manner to avoid stocking of condemned material.
- DG Set should be planned as per total load (Chargers, Battery banks, UPS, Air Conditioner) of PoP.
- Battery Banks at BBS PoP should be planned as per present DC load at PoP, also considering future requirement of load increment.

The above system improvements may be followed in the future.

This issues with approval of CVO/RailTel.

*रवि शंकर गौरियान*  
अम 12/12/23  
(रवि शंकर गौरियान)  
वरिष्ठ उप महाप्रबंधक/सतर्कता

Copy to:

- OSD to CMD for kind information of CMD.
- DPO, DF & DNPM for kind information.

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, भारत सरकार (रेल मंत्रालय) का प्रभाग

CIN : L64202DL2000GOI107905

Registered & Corporate Office : Plot-A, 6th Floor, Office Block, Tower-2, East Kidwai Nagar, New Delhi - 110023  
T: +91 11 22933800, F: +91 11 22933699 | Website : [www.railtelindia.com](http://www.railtelindia.com)



No. RCIL/CO/2023/VIG/Vigilance/RailTel Surveillance Project/095/VOL-1 Date: 22.01.2024

1. Pr. Executive Directors  
Eastern, Northern, Southern and Western Regions  
RailTel Corporation of India Ltd.
2. Group General Manager (RB)  
Corporate Office, RailTel Corporation of India Ltd.

**Subject: Systemic Improvements related to execution of Projects.**

The Systemic Improvement issued vide letter of even no. dt 05.01.2024 may be read as:

- In event of supply scarcity of items or any unwarranted situation, on the request of contractor, the change of OEM may be considered with adequate justification on file, if tender conditions allows for change of OEM. In doing so, all eligibility criterion and qualifying criterion mentioned in tender document must be considered for changed OEM also.

This issues with approval of CVO/RailTel.

*रविशंकर गौरियान*  
22/01/24  
(रवि शंकर गौरियान)  
संयुक्त महाप्रबंधक/सतर्कता

Copy to:

- i) OSD to CMD for kind information of CMD.
- ii) DPOM, DF & DNPM for kind information.

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, भारत सरकार (रेल मंत्रालय) का उपक्रम  
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101

F. No. RCIL/CO/2023/VIG/Vigilance/Brief Inspection Report/094/Vol-1 Dt: 20.08.2024

To

The GGM/Admin.  
RailTel Corporation of India Ltd.  
East Kidwai Nagar  
New Delhi-110023

**Subject: System Improvements related to RailTel Guest House at Hailey Road, New Delhi**

As a routine inspection, RailTel Guest House, Hailey Road, New Delhi was inspected on 31<sup>st</sup> July 2024. The Guest House with a monthly rent of Rs. 1,70,000/- and Rs. 45,000/- monthly paid to hired agency which has supplied 2 manpower for maintenance is a well-maintained Guest House. The observation in brief is;

- a) Entry Register for guests is maintained.
- b) Most of the guests those who stayed are employees coming to Corporate Office/ Northern Region on tour.
- c) Some of the employees those who came on transfer to Delhi have stayed little continuously.
- d) Though no Menu for food was available, food is cooked and served at reasonable rate decided by RailTel on demand.
- e) Very few guests (other than employees) were found to be have stayed.

2. The other observations of Vigilance Department are suggested as the system improvements as under;

- i. Attendance of both the hired manpower need to be monitored, possibly through biometric or otherwise. Unauthorised absence, if any, may be looked into.
- ii. When the guest room tariff has been prescribed, there is no reason why some senior officer's guest doesn't pay. If they have some immunity, same may be formalised with proper order passed by the competent authority.
- iii. Receipt Book to be available for payments by guests.
- iv. Attendant paying cash to Shri Ajeet Singh, AGM/Admn towards room-rent collection and he deposits in RailTel, Finance is not appropriate. A mechanism of room-rent payment may be devised by RailTel Finance.
- v. Online booking/ availability status should be enabled on the RailTel website/network, so that Employees can book in advance.

*(Signature)* 20/08/24

(Ravi Shankar Goriyan)  
Joint General Manager/Vigilance

- Copy to: (i) OSD to CMD  
(ii) DF, DNPM, DPOM  
(iii) ED/NR, ED/SR, ED/WR, ED/ER

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, माया रायगार (रेल मंत्रालय) का उपक्रम

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No. RCIL/CO/2023/VIG/Vigilance/Brief inspection report/094/VOL-1 Date:29.08.2024

**GM/CNOC,  
RailTel Corporation of India Ltd,  
6th Floor, Block III,  
Delhi IT Park, Shastri Park,  
New Delhi-110053,**

**Sub: Systemic improvements related to CNOC.**

During inspection of CNOC by Vigilance department on 31.07.2024, the following systemic shortcomings were found:

1. Biometric system though working, the system of functioning is defective. It is observed that some executives' entry time is marked in the biometric system and exit time is not marked, but total duty time is showing in the system.
2. In manual attendance register, overwriting is noticed.
3. No countersign of any regular Executive/Officer on manual attendance sheets.
4. No attendance of regular employee is being registered in biometric or registers.
5. The eligibility criteria in tender document are not clearly defined in Helpdesk and L1 post. Only graduate in Science is mentioned in eligibility condition of L1 and Helpdesk and no particular stream is defined, which makes the Graduate from any Science stream to become eligible for the required post.
6. One outsourced staff working as Helpdesk is not fulfilling the eligibility criteria as per tender conditions.

In view of the above, following System Improvements are proposed:

1. Biometric system of attendance may be rectified with entry and exit time, manual attendance of outsource staff to the extent possible may be discontinued. However, if there is a need for manual attendance of outsource employees, same should be checked and countersigned by supervising regular executive or NOC in-charge in order to avoid forging of signature.
2. Biometric attendance of regular employees must be recorded on daily basis.
3. Eligibility criteria in tender document should be properly defined as per requirement of CNOC, following all the government guidelines.

**रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, भारत सरकार (रेल मंत्रालय) का उपक्रम**

CIN : L64202DL2000GOI107905

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4. The outsourced staff hired as Helpdesk not having eligibility criteria may be critically examined by the concerned departmental head and suitable action may be taken.

This issues with the approval of CVO.

  
(Ravi Shankar Goriyan)  
Jt. GM/Vigilance

**Copy to:**

- 1.OSD to CMD for kind information of CMD.
- 2.DPOM,DF and DNPM for Kind information



No. RCL/CO/2023/VIG/Vigilance/Brief Inspection Report/094/VOL-1 Date:29.08.2024

**Pr.Executive Director/NR,  
6th Floor, Block III, Delhi IT Park,  
Shastri Park, New Delhi-110053,  
RailTel Corporation of India Ltd,**

**Sub: Systemic improvements related to CNOC server room.**

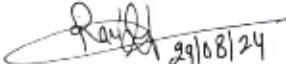
During inspection of CNOC server room by Vigilance department on 31.07.2024, the following systemic shortcomings were found:

1. Messy wiring of CAT-6 cables, optical fibre patch cords were found inside the server room.
2. No camera is found inside the server room.

In view of the above, the following system improvements are recommended:

1. Wiring need to be corrected with proper routing and dressing, as with this type of wiring inside server room, it is difficult to work in the server room and accidental failures of links may occur while working inside the server room. As server room is a critical network infrastructure, the dressing and routing of cables needs to be checked periodically in future.
2. Camera must be available in server room for continuous monitoring of all the critical assets.

This issues with the approval of CVO.

  
(Ravi Shankar Goriyan)  
Jt. GM/Vigilance

Copy to:

- 1.OSD to CMD for kind information of CMD.
- 2.DPOM,DF and DNPM for Kind information

रेलटेल कॉर्पोरेशन ऑफ इंडिया लिमिटेड, भारत सरकार (रेल मंत्रालय) का उपक्रम  
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